

Dave Schumann, General Manager
Customer Relations Group

I hope everyone has made plans and are out enjoying the spring weather. There are many great destinations and Rallies to choose from for your travels. We have the Alumapalooza that starts May 28<sup>th</sup> here in Jackson Center and the International Convention/Rally in Sedalia is just around the corner, so let's get out there and have some fun!

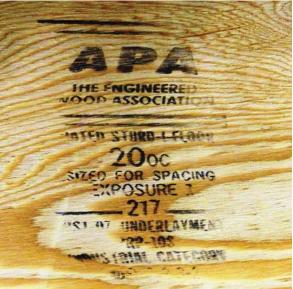
The following are some questions and answers along with some tips that I hope you can use with your Airstream.

Question: What type of plywood does Airstream use for the trailer floors?

# Plywood Flooring is used on all current models of Airstream Travel Trailers

The flooring is Sturd-I-Floor (APA), Exposure 1, with WPB (weather and boil proof) type bonding adhesive. The flooring is 19/32" (5/8"), tongue and groove.





# **Bond Classification**

Exposure 1 panels have a fully waterproof bond, WPB (water and boil proof), and are designed for applications where long construction delays may be expected prior to providing protection, or where high moisture conditions may be encountered in building applications. Exposure 1 panels are made with the same exterior adhesives used in exterior panels. However, because other compositional factors may affect bond performance, only exterior panels should be used for permanent exposure to the weather.

## **Plywood Glue Bond: Durability Classification**

All APA trademarked plywood has a 100% fully waterproof glue line.

## **American Plywood Panel Bond Durability Classification**

Exposure 1 Plywood manufactured with the same fully waterproof glue as used in Exterior plywood, these panels should only be used in applications where their ability to resist moisture and weather during long construction delays is required prior to them being protected.

**Summary**— Exposure 1 rated plywood uses the same bonding adhesive as exterior plywood. Exposure 1 plywood is designed to use in humid conditions and will tolerate getting wet for prolonged periods of time.



**Airstream also** applies additional moisture protection around the perimeter and edges of the flooring using a 12" band of anti-wicking material. It is manufactured by Dolphin adhesives.

**Question**: Our Airstream Interstate van comes with the Winegard **RS3460B** Roadstar Antenna, is this antenna digital ready?

#### Answer:

The Roadstar is digital ready. The difference is that where the analog signal starts perfect and slowly gets worse until it becomes more snow than picture. Digital starts perfect and stays perfect until you no longer have enough signal to work with and then you get a blue or black screen. You will get something further with Analog but you will get great picture further with Digital.

#### Mercedes Interstate Van TV antenna Airstream Parts Number 511735-01

Your Interstate van comes equipped with a Winegard RoadStar RS-3460/RS3460B Omni-directional antenna.

The RoadStar antenna features a built-in, solid-state amplifier that boosts signals an average of 15 dB on VHF, 20 dB on UHF.

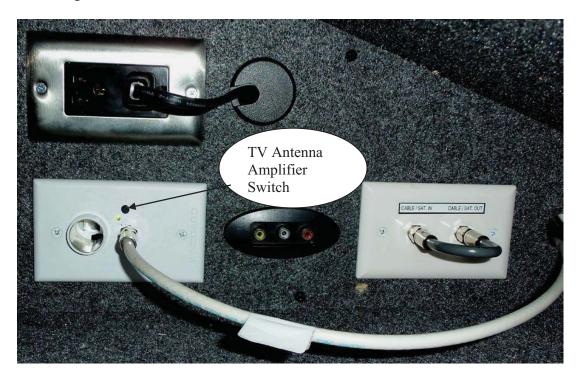
Winegard's RoadStar TM omni-directional antenna provides excellent reception of VHF/UHF TV channels. The RoadStar compact modern styling is unobtrusive and blends well with the designs of recreational vehicles. The UV stabilized copolymer housing makes the antenna virtually impervious to weathering and color change. The omni-directional characteristics provide excellent reception in areas where stations are in different directions without the need for a complex rotor system.

A built-in amplifier provides up to 6 times the received signal on VHF and 9 times the UHF signal insuring the best possible reception in color and black and white.



#### HOW YOUR SYSTEM WORKS

Turning power supply on sends 12 + VDC up cable to antenna. Voltage energizes transistors on amplifier in antenna head. TV signal travels ← back down cable to outlets.



#### TO TEST SYSTEM

- 1. Make sure TV set is working properly.
- 2. Switch power supply ON and OFF to see if there is a difference in the picture quality while watching TV. If there is NO difference, proceed to the next step.

#### **CLEANING ANTENNA HOUSING**

The surface of the antenna is a tough laminated ultraviolet shield. Clean only with mild soap and water. Use no solvents, alcohol, or cleaning fluids.

**Frequently asked Question** - Where can I get Tri-Mark Key Replacements for my Airstream? Customers can call Tri-Mark at 1-800-431-8616 .Ask for Service and replacement parts.

Tri-Mark will take orders directly from retail customers; just give them the key number and they will cut and send you the key. Key number information can be obtained from your CPC information sheet that comes with your owner's packet or call Airstream

Customer Service at 937-596-6111 ext. 7411.

Key blanks can also be purchased thru our Airstream online store at www.airstream.com.

## Tis' the season for touring the Mother ship

Factory Tours: I saw somewhere that you give tours of your Jackson Center facility on Tuesdays at 2pm. Is that correct? Do we make reservations? How does that work?

Airstream offers tours Monday through Friday at 2pm. On Fridays there is no production during the tour. You should come to the Factory Service Center a half hour prior to the start of the Tour to sign in Service Department Lobby. It is always a good idea to call ahead and verify tour before setting out on a long trip (You can call 937-596-6111 ext. 7400 or 7418). The tour lasts approximately an hour and involves a lot of walking so wear some comfortable shoes. Safety glasses and hearing protection are provided.

## **International Convention/Rally Part Ordering**

Anyone wanting to order Airstream parts and pick them up at the International Convention/Rally in Sedalia, please call Kim Britt at 937-596-6111 ext.7429.

#### It works out

**Stacy:** "I am not just looking to get involved with one particular guy right now." **Mike:** "Well, luckily for you, Stacy. I'm not exactly known for being particular."

Have a great month and we will see you on down the road!

If you have a topic for this column, please send your suggestions to: Dave Schumann, Airstream, Inc., 419 W. Pike Street, Jackson Center, OH 45334

If your topic is published, you will receive a "Schu's News" t-shirt!

# **AIRSTREAM**



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